Reply to the Issues

**Product Data Updating**

1.

We absolutely have to only list vendors and brands with updates/imports to be applied.

It's a huge pain to click through the list searching for updates.

**Reply**: We understood your requirement. Now only the vendors having data to be updated/imported will be listed.

2.

We have got to apply the full product data before we go live with this.

There are too many variables to check with such a small sample of products.

If we're not sure this works for all vendors/brands

we need to at least try with half of the data.

**Reply**: Currently the updates of SanMar, White Swan and Alpha Border are only displayed. We are working on other vendor’s data.

3.

If all of the product variants are being discontinued,

just list the product as discontinued and remove the product with one button.

**Reply**: We understood your requirement and are working on it.

**Query**: Also, we are planning to add a bulk update or delete button in every section (i.e. New colors section, discontinued color section etc.) which will be displayed in the updates of each style. Click on this button will update all the changes listed in that section. **Do you approve this?**

4.

Testing White Swan,

there were several products with discontinued items listed,

that are actually not discontinued.

A few I noticed are:   161, 6119, 767

**Reply**: We checked White Swan’s CSV file and found that the reason for the above mentioned issues is because of data in some columns for these products were wrong. We have attached a CSV file with this email, highlighting the wrong data for the mentioned product style. Please have a look at them.

5.

The are several products with discontinued sizes,

this is a good indicator that something is wrong,

since sizes are almost never discontinued.

**Reply**: This issue is also due to the wrong data in the CSV file

6.

There are still many styles listed without a Product Code,

which is especially troubling when some versions of the same product have them

while other variations do not.

**Reply**: If the UPC code is not present in the CSV file it will be blank.

7.

The only Alpha Broder product listed includes

discontinued colors without the number extension

and new colors without the number.

This is the opposite of what we want.

The color code should match the color code of the product,

but the color name should be text only.

We may need to display both color name and color code.

**Reply:** We are working on it.

8,

The few Hanes tees list under SanMar have all of their coolors listed as discontinued.

Only one color is actually discontinued, and only for two of the styles.

Deep Navy for style 5186 & 5190

**Reply**: We looked into this issue and will solve it.

9.

We may need to add a progress meter for large product lists.

**Reply**: We will add a Progress meter while the data are loading.

10.

Since the Updates are listed separately from the Imports,

we should remove the Update badge.

**Reply**: The Update badge will be removed.

**Product Lengths**

1.

Products still aren't displayed correctly.

They should be sorted by the **sequence value**set for the size.

Then they can be resorted if new lengths are added.

**Reply:** Actually the condition when the regular length is displayed at the end is because we appended the regular for missing regular lengths. We are working on fixing this issue.

2.

The length options for WonderWink scrubs are not being displayed.

This is likely an importing issue.

**Reply**: We weren’t able to find the mentioned product (WonderWink scrubs) inside WonderWink Brand.

Product Colors

1.

When available we need to always import the color codes.

For these items the colors codes should be:

White -  WHTW

Hunter -  HUNW

Olive   -   OLVW

These are all Cherokee products, but Strategic Partners is not the only vendor that uses Color Codes.

**Reply**: We are working on this issue

2.

The issue with duplicate colors being caused by multi-colored products.

Since we save each brand color individually and each product color as an array,

importing a multi-colored product should be as easy as retrieving the ids of each color and saving the array.

Product colors are always saved as arrays,

so Black/White = [ "123", "321", "0”]

and Black/White/Red = [ "123", "321", "456”]

etc.

 •  Split the color into its two color colors Black & White.

 •  Check to see if each of these colors is available.

 •  If either color is not available, this item cannot be imported until that color is created.

        Add that color to the new colors list to be added.

 •  If both colors are available, get the color id of both.

 •  Store the color of the product as an array of the color id’s: [ "123", "321", "0”]

**Reply**: We understood what you explained above, but the issue we are facing is different. We have explained the issue below.

#for example colors present in our database are in following format

|  |  |  |
| --- | --- | --- |
| color\_name | color\_cod | brand\_id |
| Black | BLKV | 1 |
| White | WHK | 2 |
| White 504 |  | 2 |

1. copying color\_name to color\_code ,

|  |  |  |
| --- | --- | --- |
| color\_name | color\_code | brand\_id |
| Black | BLK | 1 |
| Black | BLKV | 2 |
| White | WHK | 2 |
| White 504 | White 504 | 2 |

2. renaming color\_name (removing number and special characters)

|  |  |  |
| --- | --- | --- |
| color\_name | color\_code | brand\_id |
| Black | BLK | 1 |
| Black | BLKV | 2 |
| White | WHK | 2 |
| White | White 504 | 2 |

3. When importing products (if we get colors name, code combinations like this)

|  |  |  |
| --- | --- | --- |
| color\_name | color\_code | remarks |
| White | WHK | No issue in importing ,since color\_code(WHK) is matched with our database |
| White |  | No issue(need to add this color to db as new color ) |
| White 504 |  | No issue(need to add this color to db as new color ) |
| White 504 | white | No issue(need to add this color to db as new color) |
|  |  |  |
| White/Black/Green | WBG | For three colors there is only one color code, since this type of color name format does not exist in our database ,  instead of color\_code we have to consider color\_name for all products with such a color format for comparing with database,  ( ignoring color\_code) |
| White/Black/Green |  | No issue , since we can split color name and can get their id by comparing with separate color\_code. |